

## Public Convenience Ltd

### Public Toilet Survey for Broadstairs & St Peter's Town Council

Summer 2019

- This survey contains 10 half-day shifts to survey 10 public conveniences in Broadstairs & St Peters.
- It is intended to be completed by 1 person working half-days over 2 weeks, or 2 people working half-days over 1 week.-
- Due to the nature of user counts (high concentration, tiring, dull), it is not recommended that people work full days.
- A 4-hour shift would also require breaks. Teams of 2, or someone else to provide occasional cover, should be considered.
- Breaks of 5 mins or less can be taken without cover, but should be noted on the survey.
- To work in comfort we suggest a stool, a book (some sites may be very quiet), music/podcasts, sun/rain protection, and food/drink.

#### How to survey

- On arrival, check that the facility is open.
- Find a position to survey from that is outside the public toilet, in eyesight of people entering all facilities, in a position that does not obstruct users or passers-by.
- Some accessible toilets may appear locked, but can be opened by users who have a RADAR key.
- For those that you can enter without discomfort to you or others, check that cubicles are in service and note if any are marked out-of-order.
- Please count all users using tally marks.
- Please count accompanied children (babies, toddlers and those aged under 8, approximately) separately. Do not include in the main count.
- Please note the times of any breaks taken without cover of 5 mins or less.
- Note the weather. If it changes significantly during the survey, please note the times.

**Opening/Closing times:** Some sites we advise starting or finishing after the advertised opening hours. This is to see if people wish to use the toilets when they are closed.

- For periods outside of advertised opening hours (whether or not it is unlocked/locked on time), tally if someone uses the toilet OR looks like they wished to, but found it closed.
- Please make a note of the actual time that the facility was unlocked/locked in the notes section.

**Vere Road:** This is only 2 hours as it only serves the coach park. Ideally 1 or more coaches will arrive in this period.

**Vere Road:** At the time of the audit, the unisex toilet was out-of-order. We have included it here in the hope it has reopened.

**Bandstand:** As the Men's and Accessible toilet can't be observed at the same time, we have alternated the survey between them.

**Stone Bay/Dumpton Gap:** These toilets have 'ambulant' (larger) cubicles within the men's/women's. They are not 'accessible' and don't need special consideration.

**Harbour:** This has a separate baby-changing area within the ladies, open to all genders. If it's possible to view this area as well as all others, please count users separately.

Toilet Name: **St Peter's (Hopeville Ave)**

Weather (circle)



Opening times: **8.00 - 16.45**

Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
8.00-9.00						
9.00-10.00						
10.00-11.00						
11.00-12.00						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Dumpton Gap**  
 Opening times: **8.00-19.45**

Weather (circle)



Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
16.00-17.00						
17.00-18.00						
18.00-19.00						
19.00-19.45						
19.45-20.00 (post-closing)						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Stone Bay**  
 Opening times: **8.00-17.50**

Weather (circle)



Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
7.45-8.00 (pre-opening)						
8.00-9.00						
9.00-10.00						
10.00-11.00						
11.00-11.45						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Joss Bay**

Opening times: 8.00 - 18.55

Weather (circle)



Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
15.00-16.00						
16.00-17.00						
17.00-18.00						
18.00-18.55						
18.55-19.00 (after closing)						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Botany Bay**  
 Opening times: **8.00 - 18.40**

Weather (circle)



Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
10.00-11.00						
11.00-12.00						
12.00-13.00						
13.00-14.00						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Crofts Place**

Opening times: **8.00 - 18.15**

Weather (circle)



Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
8.00-9.00						
9.00-10.00						
10.00-11.00						
11.00-12.00						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Harbour**  
 Opening times: **8.00 - 18.35**

Weather (circle)



Time	Men's		Women's		Accessible		Baby-changing	
		Accompanied children		Accompanied children		Accompanied children		Accompanied children
15.00-16.00								
16.00-17.00								
17.00-18.00								
18.00-18.35								
18.35-19.00 (after closing)								

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Vere Road**

Weather (circle)



Opening times: **8.00-18.06**

Time	Unisex		Accessible	
		Accompanied children		Accompanied children
9.30-10.00				
10.00-11.00				
11.00-11.30				

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Viking Bay**  
 Opening times: **8.00 - ?**

Weather (circle)



Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
12.00-13.00						
13.00-14.00						
14.00-15.00						
15.00-16.00						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*

Toilet Name: **Bandstand**  
 Opening times: 8.00 - 19.20

Weather (circle)



Time	Men's		Women's		Accessible	
		Accompanied children		Accompanied children		Accompanied children
15.30-16.00						
16.00-17.00						
17.00-18.00						
18.00-19.00						
19.00-19.20						
19.20-19.30 (after closing)						

Notes: *(anything remarkable about this toilet or its users during the survey (dogs, pushchairs, people struggling to enter or find facilities, toilets opened late/closed early, cleaned, out-of-use... etc)*